Changing Playback Speed for Messages

You can adjust the playback speed of your messages by phone or from a Media Master control bar. As you listen to a message by phone, you can adjust the playback speed by using the phone keypad (the change does not affect the playback speed of other messages).

To adjust the playback speed of all messages that you listen to through your computer speakers, you use a Media Master control bar in the Cisco Unity Inbox. Note that you cannot adjust playback speed from the Cisco Unity Assistant.

This section contains two procedures. Do the applicable procedure to change your playback speed by phone (when using either standard or Optional conversation 1 styles) or from a Media Master control bar.

Keypad mappings for other conversation styles are documented in the "Cisco Unity Phone Menus and Shortcuts" chapter. Ask your Cisco Unity administrator which conversation style you are set up to use.

**Note** The speed that you specify here does not affect the speed of the Cisco Unity conversation, recorded voice names, or subscriber greetings.

### To Change Playback Speed by Phone (Standard and Optional Conversation 1 Styles)

While listening to a message, toggle among the following speed settings:

<table>
<thead>
<tr>
<th>Keypad Mapping</th>
<th>Playback Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Press 4 once</td>
<td>Slow playback</td>
</tr>
<tr>
<td>Press 4 again</td>
<td>Slower playback</td>
</tr>
<tr>
<td>Press 6 once</td>
<td>Fast playback</td>
</tr>
<tr>
<td>Press 6 again</td>
<td>Faster playback</td>
</tr>
</tbody>
</table>

### To Change Playback Speed from a Media Master Control Bar

1. **Step 1** Access your Cisco Unity Inbox.
2. **Step 2** In your Cisco Unity Inbox, click the name of a message sender to open the message in a new window.
3. **Step 3** On the Media Master control bar, click and drag the Speed Control slider for slower or faster playback, as desired.
4. **Step 4** Play the recording to save the speed setting for all messages that you listen to with your computer speakers.

**Related Topic**

[Changing the Speed of the Cisco Unity Conversation, page 14-3]