Remediation of computer problems on student-owned computers

The staff at the ITS Help Desk at Canisius College will attempt to help you bring this computer back to operational standards. If, after scanning with multiple anti-spyware utilities and the College’s latest anti-virus software, your system is still not functioning properly, we recommend that you will be best served by having your computer repaired off campus.

Below, in an effort to make it easier for you to locate a service center, we have provided a list of local computer repair shops. By listing these businesses, Canisius College is NOT providing a recommendation regarding the quality or effectiveness of their service.

Local computer service providers: (listed alphabetically within each group)

For Windows

Near Canisius:

Buffalo Computers, Inc
http://www.buffcom.net
2874 Delaware Avenue
Kenmore, NY 14217
716-903-0502
716-447-9365

Geek Squad
1 Walden Galleria
Cheektowaga, NY
716-681-5406

Payless Computer Repairs
http://www.paylesspcrepairs.com
1308 Kenmore Ave
Buffalo, NY
716-877-8730

In the Southtowns:

Affordable Computer Technologies
22 Hillcrest Drive
West Seneca, NY
716-648-1815

Geek Squad
3701 McKinley Parkway
Buffalo, NY
716-824-2670

WNY Computer Pro

In the Northtowns:

Geek Squad
1585 Niagara Falls Boulevard
Amherst NY
716-837-9080

WNY PC Repair
http://www.wnypcrepair.com/1645
Huth Road
Grand Island, NY
716-863-3915

For Macs

The Apple store
https://www.apple.com/retail/waldengalleria/
Walden Galleria
Buffalo, NY 14225
716-706-2000

Solutions Plus
http://www.macsolutionsplus.com/
4545 Transit Road
Eastern Hills Mall
Williamsville, NY 14221
716-823-3085
Some self-help resources on the internet:

- [www.computerhope.com](http://www.computerhope.com) for general advice on troubleshooting, plus application and other FAQs
- [www.cybertechhelp.com](http://www.cybertechhelp.com) for assistance with technical questions and valuable links
- [www.trend.com](http://www.trend.com) for free computer scan

Common Manufacturer's websites:

- Dell: [http://support.dell.com/](http://support.dell.com/)
- Acer: [http://acer.com/support/](http://acer.com/support/)
- Gateway: [http://support.gateway.com/support/](http://support.gateway.com/support/)
- Sony: [http://esupport.sony.com/perl/select-system.pl?PRODTYPE=1,24,26,66,9,70,5,72](http://esupport.sony.com/perl/select-system.pl?PRODTYPE=1,24,26,66,9,70,5,72)
- Toshiba: [http://www.csd.toshiba.com/cgi-bin/tais/support/jsp/home.jsp](http://www.csd.toshiba.com/cgi-bin/tais/support/jsp/home.jsp)