

Remediation of computer problems on student-owned computers

The staff at the ITS Help Desk at Canisius College will attempt to help you bring this computer back to operational standards. If, after scanning with multiple anti-spyware utilities and the College's latest anti-virus software, your system is still not functioning properly, we recommend that you will be best served by having your computer repaired off campus.

Below, in an effort to make it easier for you to locate a service center, we have provided a list of local computer repair shops. By listing these businesses, Canisius College is NOT providing a recommendation regarding the quality or effectiveness of their service.

Local computer service providers: (listed alphabetically within each group)

For Windows

Near Canisius:

Buffalo Computers, Inc

<http://www.buffcom.net>

2874 Delaware Avenue

Kenmore, NY 14217

716-903-0502

716-447-9365

Geek Squad

1 Walden Galleria

Cheektowaga, NY

716-681-5406

Payless Computer Repairs

<http://www.paylesspcrepairs.com>

1308 Kenmore Ave

Buffalo, NY

716-877-8730

In the Southtowns:

Affordable Computer Technologies

22 Hillcrest Drive

West Seneca, NY

716-648-1815

Geek Squad

3701 McKinley Parkway

Buffalo, NY

716-824-2670

WNY Computer Pro

42 Lake Street

Hamburg, NY

716-997-9025

In the Northtowns:

Geek Squad

1585 Niagara Falls Boulevard

Amherst NY

716-837-9080

WNY PC Repair

<http://www.wnypcrepair.com/>1645

Huth Road

Grand Island, NY

716-863-3915

For Macs

The Apple store

<https://www.apple.com/retail/waldengalleria/>

Walden Galleria

Buffalo, NY 14225

716-706-2000

Solutions Plus

<http://www.macsolutionsplus.com/>

4545 Transit Road

Eastern Hills Mall

Williamsville, NY 14221

716-823-3085

Some *self-help* resources on the internet:

www.computerhope.com for general advice on troubleshooting, plus application and other
FAQs www.cybertechhelp.com for assistance with technical questions and valuable links
www.trend.com for free computer scan

Common Manufacturer's websites:

Dell: <http://support.dell.com/>

Apple: <http://www.apple.com/support/>

Acer: <http://acer.com/support/>

HP: <http://welcome.hp.com/country/us/en/support.html>

Gateway: <http://support.gateway.com/support/>

IBM/Lenovo: <http://www-307.ibm.com/pc/support/site.wss/homeLenovo.do?country=us>

Sony: <http://esupport.sony.com/perl/select-system.pl?PRODTYPE=1,24,26,66,9,70,5,72>

Toshiba: <http://www.csd.toshiba.com/cgi-bin/tais/support/jsp/home.jsp>