# Technology at Canisius College

This site provides more information about the tools and services offered to stakeholders at Canisius College.

## Guides

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## Tools

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<td>Confluence</td>
<td>A place to create, store, discuss, and organize.</td>
<td>Course shells and virtual academic activities: discussions, dropboxes, quizzes and tests.</td>
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<td>Desire2Learn</td>
<td>Learning management system.</td>
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<td>Network Drives</td>
<td>Virtual storage hosted by the college.</td>
<td>Desktop capable cloud storage for faculty and staff. Legacy cloud storage option for students.</td>
<td>More information: Access your Canisius Network Storage on Filer</td>
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<td>Google Drive</td>
<td>A suite of productivity applications; Drive, Gmail (students), YouTube.</td>
<td>Desktop and mobile-capable Cloud storage and collaboration. Basic online office suite, surveys and forms. Gmail is the official college email for students.</td>
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<td>Exchange</td>
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More information on technology at Canisius College.
**More about ITS**

**Information Technology Services Department (ITS) at Canisius College** provides all computer, media, network, and telephone resources at Canisius. ITS staff members work hard to supply Canisius College users with the best in digital tools, resources, and options available for learning, teaching, research, and administrative work.

The groups within ITS include, User Services, Administrative Computing (Programmer and Analysts), Infrastructure & Telephony, Media Center, and Network Engineering and Security. While no longer officially part of ITS, the FacTS (Faculty Technology Services) Center works closely with ITS to provide instruction, teaching, and learning technology support for students, faculty, and staff. (See [The FacTS Center](#) site for more information)

**FacTS Center: Support for Teaching and Learning:**

The FacTS Center (Faculty Technology Services) was established to make academic technology services more accessible to full and part-time faculty. It provides instructional design and support for on-campus, blended, hybrid, and online courses. The FacTS Center staff is happy to help faculty with events and services such as:

- Consultation in the effective use of technology tools for classroom and online use
- Instruction in using our learning management software - Desire2Learn
- Instruction in using GotoMeeting
- Instruction in using Softchalk
- Support for use of Instructional Technology Classrooms (ITCs)
- Support in the use of productivity software (such as Word Processing or Spreadsheets)
- Seminars/workshops in academic technology
- Assistance with multimedia teaching materials
- Training for effective use of laptops and instructional tools
- Support for scholarly applications, including online survey and bibliographic management tools.

**Academic Computing Advisory Committee**

Academic Computing Advisory Committee invites participation from every academic department along with administrators from Information Technology Services and the FaCTS Center. Participants discuss campus technology issues, explore software applications, and investigate new technology initiatives.

**Help and Assistance**

- Help Desk Documentation
- Frequently Asked Questions

**Policies**

- Acceptable Use of Computer and Network Systems by Employees
- Acceptable Use of Computer and Network Systems by Students
- Privacy Guidelines
- Other ITS Policies

**Strategic Plan**