Help Desk - Documentation

This is the home of the Help Desk Documentation space. You can browse the documentation by clicking into the items below. Alternatively, you can enter key word(s) in the box below and click the Search button.

If your search does not yield satisfactory results, please send email to the ITS Help Desk at helpdesk@canisius.edu. This email will generate a Help Desk Ticket for you, where your message becomes the problem description.

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- How to fix Java version 8 update 91 for Banner
- How to request a print refund / Add printing funds using Griff Choice
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- Import a Calendar from Microsoft Outlook 2007 into Excel
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  - Spring 2016 Wireless Network Upgrade Plans
- Instructions for Science Hall Signature
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- Lab Software - MAC & PC
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- listprocs for emailing class members
- Local repair shops
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  - Recommended Antivirus, AntiMalware and AntiSpyware Tools
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- New user account form
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- VDI / VMware session to access Windows on an iMac
- Vpn instructions for home use using a pc
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• How to Install CA Certificate for CanisiusWireless on a Windows PC
• No log on servers error when logging into a pc
• Script to install the certificate for wireless access and to configure gryphon and CanisiusWireless.
• Vista Wireless Setup
• Wireless Internet Access for Android Devices