

# Information Technology Services

Welcome to the Canisius College Information Technology Services Wiki. Here you can find documentation on a variety of digital resources at Canisius College. You can contact the ITS helpdesk at [helpdesk@canisius.edu](mailto:helpdesk@canisius.edu), or x8340, but often you can find an answer a little quicker by accessing our tutorials, guides, and documentation yourself.

You can browse through the pages here, but if you are looking for something specific, try starting at the ITS main site: [www.canisius.edu/its](http://www.canisius.edu/its). There you'll find the Quick Technology Guides, and direct links to specific resources for commonly used applications.

We are in the process of reorganizing the documentation you see here and at the [Center for Online Learning & Innovation](#), so it's easier to navigate. Please bear with us as we complete this big job.

Thanks!

- [Accessing a Shared Mailbox](#)
- [Apple Products](#)
- [AppsAnywhere at Canisius College](#)
- [BrightAuthor/BrightSign TV set up:](#)
- [Creative Services](#)
- [D2L](#)
- [Email connection to Canisius blocked](#)
- [Google Apps for Education](#)
- [Help Desk - Documentation](#)
- [Intern reference page](#)
- [Microsoft Office Support](#)
- [MyCanisius \(Portal\) Resources](#)
- [Office Supplies](#)
- [Qualtrics for Surveys & Forms](#)
- [Resources for Faculty](#)
- [Resources for WordPress](#)
- [Signature request form](#)
- [Steps to take when regaining access to a compromised / disabled gmail account](#)
- [Zoom for Web Conferencing](#)