What is Confluence?

Confluence is a wiki system that allows users within offices, departments, or divisions of the college to collaboratively create content for each other, for the campus community as a whole, and even for the general public outside Canisius College.

If you think Confluence may be a helpful tool for you, contact the Center for Online Learning & Innovation to discuss your needs and possibilities. While perhaps not as “flashy” or “polished” as other web sites, Confluence is very easy for simply putting or assembling content on a web space where it is easily accessed via a link, URL, or web address. Plus, different users within the same space can add to or edit the same content. For those who have no experience in adding content to the web, Confluence is a great way to get started. For those who have extensively built content on the web, Confluence can still be a handy way to maintain regularly-changing or updated material in an easily linkable space.

This space is to help you learn how to navigate and create in Confluence. You’re reading text on the Home Page of this space right now.

For a quick overview of Confluence and how it’s organized, take a look at this introductory video:

How Stuff is Organized in Confluence

The Confluence Home Page

You may have arrived at this site through a link someone sent you. Or, you may have come through Confluence’s Home Page by typing “wiki.canisius.edu.” Either way, you can go (back) to the Confluence Home Page by clicking “Confluence at Canisius College” in the blue bar above, lefthand side. The Confluence Home Page shows you all spaces are available to you in Confluence.

Spaces

Spaces are areas within Confluence dedicated to particular subjects, departments, offices, programs or resources. They are created by confluence administrators. Within spaces, content is organized and presented on pages, like other websites. Basic visibility restrictions for each space are established by your confluence administrator, limiting the space to a particular office or department, or certain users. For example, you can see this space in Confluence because it has been configured to allow anyone to see it. Alternatively, a space can be restricted to certain users.

Pages

Within spaces, Confluence content is on linkable pages. These pages may be organized in a multitude of ways, depending on the content. Every space has a home page, like this one. Other pages within a space are called “child pages.” By default, they are listed at the bottom of the home page screen. But when you create content in a space, you have a variety of visibility options that allow you to link between pages in helpful, practical, and clever ways, to better arrange your content.

The Child Pages for a space are listed at the bottom of the page, but can also be installed within this portion of text. For example’s here a link to a page that explains how to add content to Confluence pages, and another link to a page that explains how to add pages to Confluence spaces.

Time to start building content in Confluence? Here’s How >>

Ready to be a Confluence Pro?

This space provides an introduction to Confluence here at Canisius College, to get you up and running fairly quickly. But if you want the long-form “User’s Manual,” Confluence’s creators at Atlassian have that here.