**OWA (Outlook Web Application 2010)**

The implementation of Exchange 2010 provides our users with many changes that can enhance your productivity and ease of use. One of the more significant changes makes it possible to use most standard browsers including Internet Explorer, Mozilla Firefox, Chrome (by Google), and Safari on the PC. The latter three browsers also offer significant capabilities to our Mac users as well.

Like our previous version of OWA, Exchange offers two modes. The first is referred to as the **Standard** mode which offers almost all of the capabilities of Outlook. The second mode is referred to as the **Light** mode which offers fewer capabilities but is simpler to use.

This wiki is designed to provide our users with a reference to help them take full advantage of OAW. It is categorized into two sections: one for OWA (Standard) and one for OWA (Light). If you need further assistance please contact the ITS Help Desk at (716)888-2299. They can help you with issues you might be having that are not yet published in our self-help wiki.

**Topics for Outlook Web Applications 2010**

- 15 Useful Tips from Microsoft Office
- Quick Look-Tool Bar to Ribbon Comparison
- Keyboard Shortcuts for Outlook
- Creating an email template in Outlook 2010
- Address Book: Email Addresses Not Found?
- Forwarding (Redirecting) Your Canisius Account to Another Account