For Students

Ready for Fall 2020

COVID-19 makes the Fall 2020 semester a bit different than others at Canisius College. Here are some tips and resources to help you succeed academically during this time.

- Visit [www.canisius.edu/studentsupport](http://www.canisius.edu/studentsupport) early and often! This website points to a variety of tools, services, and offices to help you.
- Specifically for coursework and learning through the internet, check out The Center for Online Learning & Innovation's [Fall 2020 New Student Guide](http://www.canisius.edu/studentsupport).
- For tips on learning and success in online courses, or even courses that extensively use the internet along with classroom time, visit the [Readiness for Online Learning](http://www.canisius.edu/studentsupport).
- Through out the semester, your email regularly for an update or instructions from your professors. Give them a few days to email you, before emailing them.
- Review the D2L Self-Paced Training Set for students. If you haven't already, this will show you how to use D2L to watch for and access course content, hand in assignments, participate in message board discussions, and even perhaps take a quiz or exam.
- Learn to use, or Review Google Drive. This can be an excellent space to collaborate with fellow students. Your professor may elect to use Google Drive in your class, too. Login to your email in your browser, before you log into D2L, so you can see content linked in D2L that lives in Google Drive.
- If you wish to use your smartphone to access coursework, you can access D2L via your web browser. But be sure to install the Google Drive app for iOS or Android, and login using your Canisius Google Drive. (Username will be username@my.canisius.edu instead of your shorter email address.)
- If your classes move online, you may need to practice more self-organization. Google Calendar is a big help with this.
- Your professor may use Zoom for virtual classes or office hours on the web. But you can use Google Hangouts Meet for meetings among students that go past 40 minutes.
- You may have used Google Docs or Apple Pages to create written assignment submissions you then handed in on paper. But your professor may ask you to hand these assignment submissions in through D2L dropboxes. [Here's how to convert your Google Docs or .pages files to .docx format](http://www.canisius.edu/studentsupport). This ensures that your professors have no trouble accessing your work.
- You may need to do work on paper, and then submit it to a professor electronically. This is easy to do with camera scan apps available on mobile devices. See this tutorial for two great options on iOS: [Scannable and ScanBot](http://www.canisius.edu/studentsupport). Android phones can do this through the Google Drive app.
- Where it is appropriate, try to help other students with procedural tasks. For example, if you find a really good tutorial on the web for using Microsoft Excel, suggest it to your professor to possibly pass on to students.

Information Technology Help & Support

Contact the Helpdesk.

- E-mail the Help Desk at: helpdesk@canisius.edu.
- or Call the Help Desk at: 716.888.8340

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